

Pace Stock Broking Services Private Limited

Escalation Matrix for Investor Grievance Redressal Mechanism

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Mr. Mrinal Dutta	C-3, Okhla Industrial Area, Phase 1, New Delhi - 110020	011-49022290	info@pacefin.com	Mon – Fri 10:30 a.m. to 06.00 P.M.
Head of Customer Care	Mr. Priyadarsi Bal	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022284	priyadarsi@pacefin.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
Compliance Officer	Mr. Prabhat Sharma	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022269	prabhat@pacefin.com	Mon – Fri 10:30 a.m. to 06.00 P.M.
CEO	Mr. Atul Goel	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022222	atulgoel@pacefin.com	Mon – Fri 10:30 a.m. to 06.00 P.M.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in/> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/> (in NSE), <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx> (in BSE), <https://www.mcxindia.com/Investor-Services> (in MCX), <https://www.cdslindia.com/eservices/footer/grievances> (in CDSL) and <https://mseonlinecomplaint.msei.in/>. Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal/ Depository portal.

Pace Commodity Brokers Private Limited

Escalation Matrix for Investor Grievance Redressal Mechanism

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Mr. Mrinal Dutta	C-3, Okhla Industrial Area, Phase 1, New Delhi - 110020	011-49022290	info@pacefin.com	Mon – Fri 10:30 a.m. to 06.00 P.M.
Head of Customer Care	Mr. Priyadarsi Bal	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022284	priyadarsi@pacefin.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
Compliance Officer	Mr. Nitin Garg	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022282	nitingarg@pacefin.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
CEO	Mr. Atul Goel	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022222	atulgoel@pacefin.com	Mon – Fri 10:30 a.m. to 06.00 P.M.

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Pace Stock Broking Services Private Limited (as a Depository Participant)

Escalation Matrix for Investor Grievance Redressal Mechanism

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Mr. Shashi Bhushan	C-3, Okhla Industrial Area, Phase 1, New Delhi - 110020	011-49022281	dp@pacefin.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
Head of Customer Care	Mr. Priyadarsi Bal	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022284	priyadarsi@pacefin.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
Compliance Officer	Mr. Prabhat Sharma	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022269	prabhat@pacefin.com	Mon – Fri 10:30 a.m. to 06.00 P.M.
CEO	Mr. Atul Goel	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-49022222	atulgoel@pacefin.com	Mon – Fri 10:30 a.m. to 06.00 P.M.

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